

Customise template with your centre's details where you see blue text
SAVE this template in your draft email at your centre so it's accessible to all staff.

Dear XXX

Thank you for your inquiry regarding Floatation Therapy and NDIS.

Floatation Therapy is used extensively for mental health issues and pain management. Attached is a link to a number of [short videos](#) that explain float therapies applicability for these and various other alignments.

Floatation Therapy has also had many clinical research studies conducted; these can be found on the [Clinical Float website](#). Additionally there's a great paper that synthesises 199 such studies you can access [HERE](#) conveniently.

Our centre is a NDIS registered provider under the category of 'Innovative Community Participation', we are also able to invoice for other services we offer under this support item as required.

Typically float therapy is claimed by NDIS participants and planners using this code: **09_008_0116_6_3**. It's to support participants to increase social and community participation, increase choice and control as well as capacity build.

Insert centre name offers **XXX** type of services and can be found on our [website \(insert centre's website link\)](#), pricing can also be viewed [HERE.\(insert centre's website link for pricing\)](#)

Many clients pay for the service and then seek their own reimbursement from NDIS. Alternatively, as an NDIS provider we can also invoice NDIS directly for payment. Don't hesitate to reach out if you have any further queries.

Warm Regards

[Centre Representative's name](#)

[Centre's Logo](#)